

Department of Social and Health Services
Olympia, Washington

ELIGIBILITY A-Z MANUAL REVISION

Revision #	338
Category / Section	Interview Requirements - WAC 388-452-0005 and related manual material.
Issued	July 1, 2004
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REMOVE

Interview Requirements - WAC 388-452-0005 and related manual material

INSERT

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Summary

WAC 388-452-0005

Added statement that clients can have a phone interview instead of a face-to-face interview at ER or recertification. Clients are not required to meet any hardship criteria for a phone interview at ER/Recert.

Clarifying Information

Updated Clarifying on when to schedule an interview to better reflect the intent of federal regulations.

Federal law requires the department to schedule the interview so clients have a specific date and time to attend the interview. Local offices may choose to provide clients with the option to come in on an alternate day on first come, first serve basis.

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